

Mobile Communication

Enterprise Solutions



Introduction

- MobiWeb provides mobile communication solutions for businesses globally.
- Enterprises rely on MobiWeb APIs and services to communicate with their customers, verify users, prevent fraud and improve customer experience.
- As a global tier-one SMS messaging provider, MobiWeb is the ideal partner for enterprises that depend on high quality SMS messaging and reliable mobile communications.
- Our international presence with offices located in 3 continents ensures satisfaction of the most demanding enterprise requirements, covering local and international business needs.

Locations: Canada (HQ) - Hong Kong - UK - Greece



Solutions

For customer communication.



Security

Secure your business, verify customer transactions, authenticate customers and prevent fake accounts. Protect customers, brand reputation and enhance customer experience.



Marketing & Sales

Automate marketing, boost lead generation and drive sales. Engage your customers and send marketing campaigns, real-time notifications, order confirmations, tracking updates and personalized messages.



Customer Service

Provide efficient and real-time support with notifications and personalized messages. Reduce resolution time and increase availability with proactive customer support.

Products

Mobile communication products and APIs.



Messaging

Reach customers in the most immediate and direct way with SMS messaging. From secure messaging, one-time pins and mission-critical transactions to marketing notifications and automated service alerts, deploy global enterprise-grade messaging delivery.



Number Verification

Protect your business and your customers with fast and reliable one-time pin authentication. Verify users and their mobile phones, authenticate transactions and prevent fraud. Register users securely, prevent fake user accounts and account take overs (ATOs).



Number Lookup

Optimize communications and message delivery with number lookup. Validate customer mobile numbers with their mobile network and increase lead conversion.

Messaging

Reach customers in the most immediate and direct way.

Reach customers in the most immediate, personal and direct way with SMS messaging.

From secure messaging, one-time pins and mission-critical transactions to marketing notifications and service alerts, integrate SMS functionality to your business services, websites and mobile applications.

Connect with a single unified API to our carrier-grade platform and connect your business with 7+ billion subscribers of 1000+ mobile operators.

Global Reach

Tap into our global connectivity to 180+ countries.

Optimized Delivery

Our state of the art routing engine constantly optimizes delivery speed, cost and delivery rate of messages.

Scalability

Our carrier-grade infrastructure ensures on time delivery, optimal performance and high delivery rates.

Secure to the Core

Designed, developed and managed with security and privacy in mind, using cutting-edge technologies and best practices.

Compliant

We help you stay compliant with international laws (GDPR, PSD2 etc.), country regulations and operator rules.

Real-time Analytics

We provide you with live, detailed information and valuable insights about your messaging effectiveness.

24/7/365 Support and SLA

24/7/365 customer support and strict Service Level Agreements.

Multiple Connectivity

Connect with our simple and easy-to-use web panel, implement our developer API or use SMPP.

Number Verification

Safeguard your customers with Two-Factor Authentication.

Protect your business and your customers with one-time pin authentication and ensure compliance with PSD2 regulations.

Verify users, their mobile numbers and make sure users are the ones they claim to be. Secure access to important information (account information, payment methods, credit card details etc.) and authenticate transactions (payments, fund transfers etc.). Prevent fraud, eliminate fake user accounts registration and account take overs (ATOs).

Implement secure SMS one-time pins and improve the security of your systems with a single API.

Global API

Global connectivity to 180+ countries, through one easy and scalable API.

High Speed

Our carrier-grade networks support tens of thousands of concurrent OTP SMS messages.

Validity Expiration Control

Setup and control validity expiration of your OTPs. Guaranteed unique OTP code per message.

Secure to the Core

Designed, developed and managed with security and privacy in mind, using state of the art technologies and best practices.

Dynamic Linking

Compliant with PSD2 (including Dynamic linking), international laws (GDPR etc.), country regulations and operator rules.

Real-time Analytics

Monitor status of your OTP SMS messages with statistics such as completions and completion rate.

24/7/365 Support and SLA

24/7/365 customer support and strict Service Level Agreements.

Time Based One-Time Pins

Based on IETF RFC 6238 standard and Time-Based One-Time Password Algorithm (TOTP).

Number Lookup

Optimize communications and improve message delivery.

Receive detailed information about your customers' mobile numbers, with Number Lookup.

Identify whether a mobile number is out of service,, invalid, ported or roaming and cleanup mobile number databases. Validate/match the mobile network of your mobile numbers.

Optimize message delivery, improve customer experience and minimize messaging costs.

Optimize Communications

Identify current mobile network and optimize messaging.

Improve User Experience

Increase your customer satisfaction and ROI.

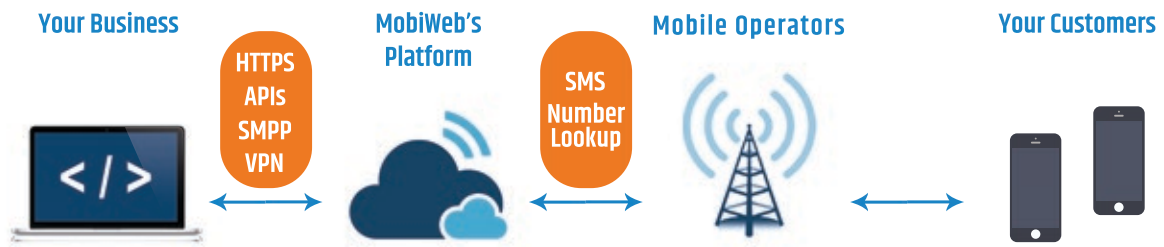
Decrease Operational Costs

Eliminate/minimize undelivered messages.

Detailed Information

Receive real-time and accurate information, including validity, mobile network, country and status.





- ✔ Global Connectivity
- ✔ High Performance
- ✔ Scalable
- ✔ End-to-End Redundancy

- ✔ Secure by Design
- ✔ 99.95% Service Uptime
- ✔ 24/7 Support
- ✔ Regulations Compliance (PSD2 & GDPR)



Carrier-grade infrastructure

Platform

From design to production, our in-house, proprietary, carrier-grade platform is based on state of the art technologies and best practices.

With 600+ connections to telecom partners in the largest cloud data centers spanning across the globe, we ensure successful on time delivery, optimal performance and high delivery rates to 7+ billion subscribers of 1000+ operators in 180+ countries.

Communicate with all the world using a single connection and enjoy high performance, high service availability and enhanced security.

Certifications & Awards

Certified Experience

With more than 20 years of expertise in the telecom industry, MobiWeb has earned multiple certifications and awards.

MobiWeb employees are professionals with high technical and commercial experience, always focused on customer satisfaction and technological innovation.

Our customer service is available 24/7, every day of the year, providing expertise and help to enterprises, banks, mobile operators, merchants, developers and other customers.

Certifications



Awards



About MobiWeb

A leader in mobile communication products and APIs.

Since its establishment in 1999, MobiWeb has been providing mobile communication solutions for businesses globally.

Being a licensed telecommunications service provider in several countries with its own direct ss7 capabilities, MobiWeb is the ideal partner for businesses of all sizes that need high quality SMS messaging services, meeting the most demanding enterprise requirements.

MobiWeb actively participates in the development of the mobile ecosystem as a GSMA associate member.

Using direct connections to carriers and operators in the largest cloud data centers spanning across the globe, MobiWeb provides high quality telecommunication solutions to more than 2000+ enterprises.





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